Primary Routing
Selective Routing

1 DIAL 9-1-1

2 ANI

3 ANI

End Office

9-1-1 TRUNK

4

9-1-1 SELECTIVE ROUTER

9-1-1 TRUNK

9-1-1 TRUNK

9-1-1 TRUNK

5

PSAP A
Default PSAP

PSAP B

PSAP C

1 9-1-1 call is placed.

2 9-1-1 call is forwarded, along with the ANI, to the calling party's end office.

3 The end office recognizes it as a 9-1-1 call and routes it, along with the ANI, over dedicated 9-1-1 trunks to the 9-1-1 Selective Router.

4 The Selective Router receives the call and the ANI. By one of two methods (depending on the switch technology) the Selective Router looks up the ESN associated with the ANI.

5 Based on the ESN identified in the previous step, the 9-1-1 call is routed to the PSAP responsible to manage the call.